



IMPORTANT INFORMATION FOR WA CONSUMERS

Installation of Electronic Security (Alarm) Access Control & CCTV systems

In Western Australia, individuals who, for remuneration, consult, install, repair or maintain security alarm systems, CCTV for security purposes, or electronic locks are required to hold a security licence. Individuals must work for a business which holds a Security Agent's licence.

The Licensing Enforcement Division of Western Australia Police is responsible for issuing licences and ensuring compliance with the *Security and Related Activities (Control) Act 1996* and *Security and Related Activities (Control) Regulations 1997*.

The term 'security purposes' includes device/system capable of capturing or storage of images or events which may be provided to aide in the prosecution of an intruder or incident.

Failure to comply with these requirements may result in heavy fines and penalties.

Types of Licences

Security Agents

Anyone who advertises or holds out that they can supply the services of Security Installers or Security Consultants. ***Note: A Security Agent cannot consult or install the equipment unless they hold the appropriate class of security licence.***

Security Installers

Any person who, for remuneration, installs alarms, CCTV (Camera) systems for security purposes and locks (access control systems) must hold a Security Installer's licence for the class of equipment that is to be installed into any premises.

Installer Licence Classes include:

- Class 1 – Install, maintain or repair safes, vaults and locks.
- Class 2 – Install, maintain or repair security alarms, CCTV for security purposes, equipment and devices.
- Class 3 – Install, maintain or repair security doors
- Class 4 – Install only locks (that are operated by key, code, card or digital function).

Note: A Security Installer cannot consult (i.e. provide advice) or charge a client for installation of equipment or services unless they also hold a Security Consultant's Licence as well as a Security Agent's Licence (or are employed by someone who holds one).

Security Consultants

Any person who, for remuneration, consults on alarms, CCTV (Camera) for security purposes or locks (access control system) is required to hold a Security Consultant's licence.

Consultant Licenses Classes include:

- Class 1 – Consult in safes, vaults and locks.
- Class 2 – Consult in security alarms, CCTV for security purposes, equipment and/or devices.
- Class 3 – Consult in security doors.
- Class 4 – Advises on matters relating to the watching, guarding or protection of property

Note: A Security Consultant cannot provide consultation or bill a client for services unless they also hold a Security Agent's Licence (or are employed by someone who holds one).

SCENARIO 1: ELECTRICIAN PERFORMING ELECTRONIC SECURITY WORK

An Electrician is installing new lighting and power points in a residential dwelling. The home owner asks the electrician to install an electronic security system (i.e. a security alarm system, electronic access control or CCTV cameras, equipment / systems.

Does the electrician need to hold a security licence?

Yes, the electrician must hold a Class 2 Security Installer's Licence and Class 2 Security Consultant's Licence. The company the electrician works for also needs to hold a valid Security Agent's licence (or if self-employed they must hold their own Security Agent's Licence) while performing any security related work.

Additionally, to install an electronic access control system, a Class 4 License is also required to install locks by a key, code, card or digital function.

Note: All cabling work, including security system or network access control and CCTV must be performed by a Registered Cabler under the Australian Communications & Media Authority's *Cabling Provider Rules*. Ask to see the installers Cabling Registration card.

SCENARIO 2: LOCKSMITH PERFORMING ELECTRONIC SECURITY WORK

A locksmith is replacing a lock on the front door of a residential dwelling. The home owner asks the locksmith to install an electronic security system (i.e. a security alarm system, CCTV cameras, or equipment and systems.

Does the locksmith need to hold a security licence?

Yes, in addition to holding a Security Agent's Licence, or being employed by someone who does, and Class 1 Consultant and Installer Licences, the locksmith is required to also hold a Class 2 Security Installer's Licence and Class 2 Security Consultant's Licence.

Note: All cabling work, including security system or network access control and CCTV must be performed by a Registered Cabler under the Australian Communications & Media Authority's *Cabling Provider Rules*. Ask to see the installers Cabling Registration card.

In accordance with the *Security and Related Activities (Control) Act 1996 and Security and Related Activities (Control) Regulations 1997*, WA consumers should only use appropriately licensed security professionals. Failure to do so will expose you to illegally performed work which may void your insurance cover.

For information on WA security licensing requirements visit:

<https://www.police.wa.gov.au/About-Us/Our-agency/Police-Licensing-Services/Security/Types-of-licences>